

Bethlehem Wins “Warehouse of the Year” Honor

Although springtime understandably has people looking ahead, USCS Bethlehem (PA) can reflect on a job well done.

Burry Foodservice, St. Charles, IL, notified General Manager Stephen Cunningham that USCS Bethlehem earned the distributor’s 2010 “Warehouse of the Year” award. Burry represents Bimbo Bakeries USA, whose foodservice bakery brands include Thomas, Entenmann’s, and Boboli. Likewise, Burry has grown and expanded to supply a major specialty foodservice retailer.

“In 2010, we added multiple items to your warehouse and you handled all of our new products perfectly from day one,” said Mike Custer, Burry’s Chief Operating Officer. “More importantly, Bethlehem is extremely proactive in communications regarding potential product issues. This helps immensely with our abilities to make decisions that best help the customer.”

Custer added, “Jodiann [Heck, customer service rep] performed her duties extremely well -- and when she changed jobs -- Renee [Krause] seamlessly transitioned into her role. Both of these ladies understand Burry’s products and processes and work as an extension of our customer service team. Just as importantly, they are always upbeat and cheerful -- even under sometimes stressful circumstances.”

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